



BALI HEART PROJECTS

The key to your property on Bali

info@baliheartprojects.com

PPRIVACY POLICY

Welcome to Bali Heart Projects

We recognise the importance of protecting the privacy and the rights of individuals in relation to their personal information. Our privacy policy tells you how we collect and manage your personal information. Our web address is www.baliheartprojects.com.

What Data Bali Heart Projects Collect And Why We Collect It

Bali Heart Projects collects your name, mailing or street address, email address, telephone number, age or birth date, profession, occupation or job title, governmental identification details and any additional information relating to you that you provide to us directly through our websites, whatsapp or indirectly through use of our websites or online presence, through our representatives or otherwise information you provide to us by our representatives.

How Does Bali Heart Projects Collect Your Personal Information?

We collect your personal information directly from you unless it is unreasonable or impracticable to do so. When collecting personal information from you, we may collect in ways including:

- through your access and use of our website
- by telephone, letter or email
- during conversations between you and our representatives
- by contracting with us
- by entering competitions, promotions or requesting information or material from us
- completing surveys, providing feedback or complaining to us. We may also collect personal information from third parties including:
 - from third party companies such as credit reporting agencies, law enforcement agencies and government entities



- your representatives (lawyers, accountants and financial advisers)
- your employer
- publicly available sources of information or any other organisations where you have given your consent

Cookies

When you access our website, we may send a “cookie” (which is a small summary file containing a unique ID number) to your computer. This enables us to recognise your computer. It also enables us to keep track of your activity on our website for a period of time. We also use cookies to measure traffic patterns, to determine which areas of our website have been visited and to measure transaction patterns in the aggregate. We use this to research our users’ habits so that we can improve our online products and services. Our cookies do not collect personal information. If you do not wish to receive cookies, you can set your browser so that your computer does not accept them.

We may log IP addresses (that is, the electronic addresses of computers connected to the internet) to analyse trends, administer the website and track users movements.

Embedded Content From Other Websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website. These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracing your interaction with the embedded content if you have an account and are logged in to that website.

With Whom Does Bali Heart Projects Share Your Data?

We may disclose personal information to our related companies, corporate and third-party suppliers and service providers located overseas for some of the purposes listed above. We take reasonable steps to ensure that the recipients of your personal information do not breach the privacy obligations relating to your personal information.



How Bali Heart Projects Retains Your Data?

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue. For users that register on our website (if any), we also store the personal information they provide in their user profile. Website administrators can also see and edit that information.

What Rights You Have Over Your Data?

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

What Is The Process Of Complaining About A Breach Of Privacy?

If you believe that your privacy has been breached, please contact us: info@baliheartprojects.com and provide details of the incident so that we can investigate it. We will deal with the complaint in accordance with our then current Complaints Handling Procedure.

Changes To The Bali Heart Projects Privacy Policy?

We may change this privacy policy from time to time. Any updated versions of this privacy policy will be posted on our website. This privacy policy was last updated on 1st June 2024.

Security

As our website is linked to the internet, and the internet is inherently insecure, we cannot provide any assurance regarding the security of transmission of information you communicate to us online. We also cannot guarantee that the information you supply will not be intercepted while being transmitted over the internet. Accordingly, any personal information or other information which you transmit to us online is transmitted at your own risk.



Contacting Bali Heart Projects

If you have any questions about this privacy policy, any concerns or feedback regarding the treatment of your privacy, please use the contact link on our website or mail us: info@baliheartprojects.com

We will treat your requests or complaints confidentially. Our representative will contact you within a reasonable time after receipt of your complaint to discuss your concerns and outline options regarding how they may be resolved. We will aim to ensure that your complaint is resolved in timely and appropriate manner.

Bali Heart Projects

1th June 2024

info@baliheartprojects.com

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